

APPENDIX G

HAP INTERVIEW QUESTIONS

Best Practices in immediate and long-term response

1. Reflecting on your organization's immediate and long-term response to Hurricane Harvey, what are you especially proud of? What needs were you most surprised by? What needs did you meet that you would have expected?
2. What actions were most helpful to you from HILSC or your fellow immigration legal services providers? What did other organizations step in to provide?
3. What did the city/county/Red Cross/others do well in meeting the needs of immigrants without legal status?

Gaps in Service in immediate and long-term response

4. How about access to services for the myriad needs created or exacerbated by the disaster?
5. What questions did you keep asking but had difficulty finding an answer? Did you find the answers? If so, where? If not, should this be a possibility of a tool to be developed?
6. Are there things such as documents, processes, or information that you wish had been available prior to Harvey?

Barriers to Service in immediate and long-term response

7. What would you do differently next time? Are there opportunities to better meet the needs of individuals and families needing immigration legal assistance during disasters?
8. What role would be most useful for HILSC to take during the next disaster?
9. Do you have examples of how public or private efforts created barriers (intentionally or unintentionally) to immigrants without legal status getting the services they needed?